

Growth 4 Businesses Group Privacy Policy (GDPR)

Version 1 | Dated: 2nd May 2018

This policy applies to the following Growth 4 Businesses Group of companies registered at 33 Wolverhampton Road, Cannock, Staffs, WS11 1AP:

Growth 4 Businesses Ltd – Registered Company Number 9147872
Growth 4 Accountancy Collections Ltd - Registered Company Number 9169368
Growth 4 Employment Services Ltd - Registered Company Number 9169389
Accountancy 4 Wealth Ltd - Registered Company Number 9147985
Accountancy 4 Success Ltd - Registered Company Number 9169362
Accountancy 4 Tax Savings Ltd - Registered Company Number 9147926
LSGK Accountants Ltd - Registered Company Number 8569898
Legal 4 Growth Ltd - Registered Company Number 10045137
Finance 4 Growth Ltd - Registered Company Number 5326872
BJS Management Ltd - Registered Company Number 3269097

This privacy policy explains how we use any personal information we collect about you when you use our services and web-site.

Glossary of Terms

Personal Data

Personal data relates to any information about a natural person that makes you identifiable which may include (but is not limited to):

Names and contact information i.e. emails and telephone numbers
National Insurance Numbers and Tax Reference Numbers
Employment history
Employee numbers
Credit History
Personal tax
Payroll and accounting data

Sensitive Personal Data

Sensitive personal data refers to the above but includes genetic data and biometric data. For example:

Medical conditions
Religious or philosophical beliefs and political opinions
Racial or ethnic origin
Convictions
Biometric data (e.g. photo in an electronic passport)

Data Controller

For general data protection regulation purposes, the “data controller” means the person or organisation who decides the purposes for which and the way in which any personal data is processed.

Our data controller is Accountancy 4 Wealth Ltd , 33 Wolverhampton Road, Cannock, Staffs, WS11 1AP

The data protection officer is Jed Eatough, Director who can be contacted at the above address or on info@accountancy4growth.co.uk. or by calling 0871 222 1920.

Data Processor

A “data processor” is a person or organisation which processes personal data for the controller.

Data Processing

Data processing is any operation or set of operations performed upon personal data, or sets of it, be it by automated systems or not. Examples of data processing explicitly listed in the text of the GDPR are: collection, recording, organising, structuring, storing, adapting, altering,

retrieving, consulting, using, disclosing by transmission, disseminating or making available, aligning or combining, restricting, erasure or destruction.

What is meant by Business to Business?

PLC, LTD, LLP incorporated partnerships, trusts and foundations, local authorities and government institutions.

What is meant by Business to Consumer?

Private clients, sole traders, unincorporated partnerships, trusts and foundations.

What information do we collect about you and how?

We are bound by the requirements of the General Data Protection Regulations (GDPR).

You agree that we are entitled to obtain, use and process the information. You provide to us to enable us to discharge the Services (as defined in our Terms and Conditions and supporting schedules) for other related purposes including;

- Updating and enhancing client records
- Analysis for management purposes
- Carrying out credit checks in relation to you
- Statutory returns
- Legal and regulatory compliance
- Crime prevention.
- As evidence of work undertaken should it be subject to later enquiries

We also collect information about you when you fill in any of the forms, including our website, i.e. sending an enquiry, signing up for an event, giving feedback etc.

Cookies are text files put on your computer to collect standard internet log information and visitor behaviour information. This information is then used to track visitor use of the website and to create statistical reports on website activity. For more information visit www.aboutcookies.org or www.allaboutcookies.org.

You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. Please note we do not use Cookies

Analytics – e.g. how visitors use websites. Please note we do not use analytics

IP addresses

An IP or Internet Protocol Address is a unique numerical address assigned to a computer as it logs on to the internet. We do not have access to any personal identifiable information and we would never seek this information.

Internet Based Advertising

We use LinkedIn, Facebook and Twitter advertising services and as such there are tracking codes installed on our website so that we can manage the effectiveness of these campaigns. We do not store any personal data within this type of tracking.

How will we use the information about you and why?

We take your privacy seriously and will only use your personal information to provide the Services you have requested from us, detailed in your Terms and Conditions and supporting Schedules and as we have identified above. We will only use this information subject to your instructions, data protection law and our duty of confidentiality.

For Business to Business Clients and Contacts our lawful reason for processing your personal information will be “legitimate interests”. Under “legitimate interests” we can process your personal information if: we have a genuine and legitimate reason and we are not harming any of your rights and interests.

For Business to Consumer Clients and Contacts our lawful reason for processing your personal information will be “A contract with the individual” e.g. to supply goods and services you have requested, or to fulfil obligations under an employment contract. This also includes steps taken at your request before entering into a contract.

We may receive personal data from you for the purposes of our money laundering checks, such as a copy of your passport. This data will only be processed for the purposes of preventing money laundering and terrorist financing, or as otherwise permitted by law or with your express consent.

Our work for you may require us to pass your information to our third-party service providers, agents, subcontractors and other associated organisations for the purposes of completing tasks and providing the Services to you on our behalf. However, when we use third party service providers, we disclose only the personal information that is necessary to deliver the Services and we have contracts in place that requires them to keep your information secure and not to use it for their own direct marketing purposes.

We collect information on our website to process your enquiry, deal with your event registration, give advice based on survey data and improve our services. If you agree, we will also use this information to share updates with you about our services which we believe may be of interest to you.

We will not share your information for marketing purposes with companies so that they may offer you their products and services.

We may also use your personal information to detect and cut fraud and credit risk.

Transferring your information outside of Europe

As part of the services offered to you, the information which you give to us may be transferred to countries outside the European Union (“EU”). For example, some of our third-party providers may be located outside of the EU. Where this is the case we will take steps to make sure the right security measures are taken so that your privacy rights continue to be protected as outlined in this policy. By submitting your personal data, you’re agreeing to this transfer, storing or processing. Where our third-party suppliers are in the US we will ensure that their services fall under the “Privacy Shield” whereby participating companies are deemed to have adequate protection and therefore facilitate the transfer of information from the EU and Switzerland to the US.

If you use our services while you are outside the EU, your information may be transferred outside the EU to give you those services.

Security precautions in place about data collected

When you give us personal information, we will take steps to make sure that it’s treated securely. Non-sensitive details (your email address etc.) are sent normally over the Internet, and this can never be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot guarantee the security of any information you transmit to us, and you do so at your own risk. Once we receive your information, we will make our best effort to ensure its security on our systems.

Marketing

From time to time we would like to send you information about other services which we believe may be of interest to you. If you have consented to receive marketing, you may opt out at any point as set out below.

You have a right at any time to stop us from contacting you for marketing purposes. To opt out please email: info@accountancy4growth.co.uk or write to us at the following address: The Data Controller, 33 Wolverhampton Road, Cannock, Staffs, WS11 1AP.

How long will we hold your data for?

Marketing: We will hold your data for a period of 5 years with a review every 3 years.

Contracted Services: We will hold your data for 40 years in line with our regulatory requirements i.e. insurance purposes.

You can opt out or update or delete data at any point should you need to do so and details are set out in this policy as to how to do that.

Access to your information, correction, portability and deletion

What is a Subject Access Request?

This is your right to request a copy of the information that we hold about you. If you would like a copy of, correct or remove some or all your personal information, please email info@accountancy4growth.co.uk or write to us at the following address: The Data Controller, 33 Wolverhampton Road, Cannock, Staffs, WS11 1AP.

Objections to processing of personal data

It is your right to lodge an objection to the processing of your personal data if you feel the "ground relating to your particular situation" apply. The only reasons we will be able to deny your request is if we can show compelling legitimate grounds for the processing, which override your interest, rights and freedoms, or the processing is for the establishment, exercise or defence of a legal claims.

Data Portability

It is also your right to receive the personal data which you have given to us, in a structured, commonly used and machine-readable format and have the right to transmit that data to another controller without delay from the current controller if:

- (a) The processing is based on consent or on a contract, and
- (b) The processing is carried out by automated means.

Your Right to be Forgotten

Should you wish for us to completely delete all information that we hold about you Email: info@accountancy4growth.co.uk, or in Writing to: The Data Controller, 33 Wolverhampton Road, Cannock, Staffs, WS11 1AP.

We will respond within 30 days of receipt of your request.

Other websites

Our website contains links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

Complaints

If you feel that your personal data has been processed in a way that does not meet the GDPR, you have a specific right to lodge a complaint with the relevant supervisory authority, The Information Commissioner's Office at www.ico.org.uk/concerns/

Changes to our Privacy Policy

We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was created on 2nd May 2018 in line with the new GDPR guidelines.

How to contact us

Please contact us if you have any questions about our privacy policy or information we hold about you:

By email: info@accountancy4growth.co.uk.

Or write to us at The Data Controller, 33 Wolverhampton Road, Cannock, Staffs, WS11 1AP.